

LIFE COACHING SERVICES AGREEMENT

Claudia Weber LLC

1. Purpose of Agreement

The purpose of this Agreement is to define the terms and conditions under which the Coach will provide life coaching services to the Client.

2. Description of Services

The Coach agrees to provide life coaching services, which may include:

- One-on-one virtual coaching sessions using Google Meeting, in-person coaching sessions or in-person group workshops
- Goal setting and personal development support
- Reflective dialogue and inquiry
- Suggested exercises or practices

Coaching is a collaborative, non-directive process intended to support personal growth and self-discovery.

3. Nature of Coaching Relationship

The Client acknowledges and agrees that:

- Coaching is not therapy, counseling, or mental health treatment
- Coaching does not diagnose, treat, or prevent any medical or psychological condition
- Coaching is not legal, financial, or professional advice

The Client is solely responsible for seeking licensed professional services where appropriate.

4. Client Responsibilities

The Client agrees to:

- Participate fully, honestly, and voluntarily
- Assume full responsibility for all decisions, actions, and results
- Communicate openly regarding expectations and concerns

5. Confidentiality

The Coach agrees to maintain confidentiality of Client information except:

- With the Client's prior written consent
- Where disclosure is required by law
- Where there is a reasonable belief of imminent risk of harm to the Client or others
- The Coach is a mandated reporter of child and/or elder abuse.
- The Coach may share topics with other coaching professionals for training, supervision, and mentoring for professional development purposes without divulging any identifying Client information.

The Coach will maintain the ethics and standards of professional behavior established by the International Coach Federation (ICF) – Code of Ethics, which you can find in detail at <https://coachingfederation.org/ethics/code-of-ethics>.

The Coach and Client acknowledge that communications via text and email are not encrypted nor secure, and therefore may not be confidential.

6. Scheduling and Sessions

- Sessions will be scheduled by mutual agreement
- Individual Session length: 60 Minutes
- Workshops may have varying lengths which will be defined for each workshop
- Sessions and Workshops will begin and end at the scheduled time

Late arrivals will not extend the scheduled session time.

7. Fees and Payment

- Discovery Calls: Free
- Sessions(Individual & Packages): Based on Online Purchase Price
- Payment terms: Due in Full Upon Online Purchase

8. Cancellation and Rescheduling

- A minimum of **24 hours' notice** is required for any session change or cancellation
- Late cancellations and no-shows will be charged in full
- Exceptions are at the sole discretion of the Coach

9. Refund Policy

- Fees for services rendered are non-refundable

10. Assumption of Risk

The Client acknowledges that:

- Personal growth and change may involve emotional discomfort, stress, or uncertainty
- Outcomes of coaching are inherently uncertain
- The Client voluntarily assumes all risks associated with participation in coaching services

11. Limitation of Liability

To the fullest extent permitted by applicable law:

- The Coach shall not be liable for any indirect, incidental, consequential, special, or punitive damages, including but not limited to loss of income, loss of opportunity, emotional distress, or personal or professional outcomes
- The total liability of the Coach for any claim arising out of or relating to this Agreement shall not exceed the total amount of fees paid by the Client for services under this Agreement

12. Indemnification

The Client agrees to indemnify, defend, and hold harmless Claudia Weber LLC from and against any, and all claims, demands, damages, liabilities, costs, or expenses (including reasonable attorneys' fees) arising out of or related to:

- The Client's participation in coaching services
- The Client's decisions, actions, or results
- Any breach of this Agreement by the Client

13. No Guarantees

The Client acknowledges that the Coach makes no representations or warranties regarding specific outcomes or results.

14. Third-Party Services

The Client understands that certain services (e.g., scheduling, payment processing) may be provided by third parties. The Coach is not responsible for the acts, omissions, or policies of such third parties.

15. Termination

Either party may terminate this Agreement at any time with written notice.

The Coach reserves the right to terminate services immediately if:

- Payment obligations are not met
- Boundaries are violated
- The coaching relationship is no longer appropriate

16. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of New York.

17. Dispute Resolution – Binding Arbitration

Any dispute, claim, or controversy arising out of or relating to this Agreement or the services provided shall be resolved exclusively through **binding arbitration**.

- Arbitration shall be conducted in the State of New York
- Arbitration shall be administered by a mutually agreed-upon arbitration provider
- The arbitrator's decision shall be final and binding
- Judgment on the award rendered by the arbitrator may be entered in any court of competent jurisdiction

The parties agree that arbitration is the exclusive forum for dispute resolution, except where prohibited by law.

18. Waiver of Jury Trial

To the fullest extent permitted by law, both parties knowingly and voluntarily waive any right to a trial by jury in any legal proceeding arising out of or relating to this Agreement.

19. Force Majeure

The Coach shall not be liable for any failure or delay in performance under this Agreement due to circumstances beyond reasonable control, including but not limited to:

- Acts of God
- Natural disasters
- Illness or emergency

- Internet or technology failures
- Government actions

In such cases, sessions may be rescheduled as reasonably possible.

20. Severability

If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

21. Entire Agreement

This Agreement constitutes the entire understanding between the parties and supersedes all prior agreements or discussions.

22. Acknowledgment and Consent

Electronic Signature on Any Coaching Agreement Page, indicates the Client acknowledges that they:

- Have read and understood this Agreement
- Agree to all terms and conditions
- Voluntarily engage in coaching services